

Boris Hosting.

Firetronic/BORIS is hosted on a dedicated environment with market-leading hosting firm UKFast. We understand that data protection is of the utmost importance to our customers, so we've chosen a hosting provider that takes security as seriously as we do. Our solution with UKFast is specifically crafted to ensure the ultimate security of our customers' data.

UKFast's solutions are protected by Cisco ASA shared firewalls as standard, but we've opted to take this one step further. To allow us extra control and to ensure ultimate security of your information, we've implemented a dedicated Cisco ASA firewall, minimising the risk of your data being accessed by other users.

Put simply, firewalls have become critical to hosting solutions as unprotected servers can become vulnerable to online attacks, which in turn can lead to downtime or compromised data. UKFast's dedicated firewalls provide a protective system that lies between our network and the internet, and prevents unauthorised access – or attacks – to our data, software, applications and other platforms.

UKFast's firewalls are built on infrastructure from leading hardware provider Cisco, making them the most robust solutions around.

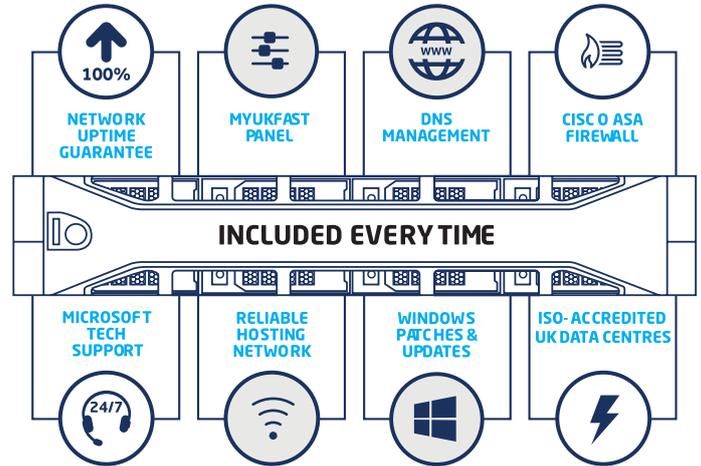
All of UKFast's solutions are housed in its wholly-owned, ISO-accredited data centres. This means your data never leaves the UK, and ensures we have total control over your data – from the building it sits in, to the environment and conditions within. It

gives us the flexibility to quickly and dynamically react to your unique requirements.

Highlighting its commitment to keeping data safe under every condition, UKFast is accredited to ISO 27001:2005 (Information Security Management) and ISO 9001:2008 (Quality Management) standards. It's also PCI DSS (Payment Card Industry Data Security Standard) compliant to ensure an entirely secure network. It regularly tests and monitors its solutions, to maintain its accreditations and certifications and provide only the very safest environments for its clients.

Our solution is protected by SSL certificates; this means that data being transferred between the browser and web server is instantly encrypted to prevent it being vulnerable to attack. SSL certificates are essential for any form of online store that either processes credit card details or requires a user log-in – essentially websites that store personal information.

We've taken extra measures to implement security within our software, by only allowing access to



the platform to permitted users. This is authenticated at a second layer by UKFast.

While all of the above would protect your data as much as is physically possible, we think it's imperative to have a backup solution to mitigate the business risks if your data ever were to become vulnerable. If, for example, our server were to experience downtime, we need to be able to reassure you that a process is in place to keep your data secure while we patch the errors. Therefore, Firetronic/BORIS has invested in an advanced DPM backup product to ensure the integrity of your data and prepare for full disaster recovery, should the worst ever happen.

Working with UKFast enables us to implement a huge variety of security measures to ensure that we deliver ultimate security to our clients today and in the future.

